



Our Ref: FOI 4306

9 June 2026

John Peter MacCaskill  
[johnpetervaul@gmail.com](mailto:johnpetervaul@gmail.com)

Dear Mr MacCaskill,

**Request under the Freedom of Information (Scotland) Act 2002 & Environmental Information (Scotland) Regulations 2004**

Thank you for your request, dated 13 May 2026, received under the Freedom of Information (Scotland) Act 2002 (FOISA).

**Request and Response**

We have combined your request and our responses below for clarity.

**1. Declare all maintenance issues identified with the MV Isle of Mull from 1st May 2026 to 12th May 2026 that had an operational impact on the normal operation of berthing of this vessel at the ferry ports of Coll and Tiree;**

There was no reported maintenance issues identified with the MV Isle of Mull between 1 May and 12 May 2026 that had any operational impact on the vessel's ability to berth at the ports of Coll and Tiree.

**2. Identify any restrictions that applied to the above vessel on the same dates with regards to the berthing of the MV Isle of Mull at both the ferry ports at Coll and Tiree (swell height / weather etc.);**

The vessel was built with mooring furniture which is rated lower than other vessels which sail on the route. This means that the lines used are smaller and we have to be more cautious that they don't break during swell. This also resulted in two occasions where the mooring winch paid out while trying to hold the vessel alongside. Weather impacts are identified below:

- 7th May – SW winds and associated swell
- 8th May – Swell in Tiree (service moved to the afternoon)
- 12th May – Strong westerly winds and associated swell

**3. The number of times from the 1st May 2026 to 12th May 2026 that 'Status Alerts' were truly initiated due to the operational condition of the vessel and not solely down to weather/swell conditions ie if the operational condition of the MV Isle of Mull did in any way contribute to status alert's being initiated please give applicable dates between 01st May 2026 and 12th May 2026;**

There were no alerts between 1 and 12 May due to the operational condition of the vessel. There were two alerts on 7 and 12 May when the service was cancelled due to weather.

**4. The number of times the MV Isle of Mull had a cancelled sailing to Coll/Tiree from 1st May 2026 to 12th May 2026 where an identified a maintenance issue impacted on the decision to cancel the sailing, that would otherwise have not resulted in a sailing cancellation.**

The only cancellations (7 May and 12 May) were due to weather conditions, with no maintenance issues impacting the decision to cancel the sailings.

Review Procedure

If you are not content with this response, you are entitled to request a review of our decision. Should you decide to request a review your request must be in a recordable format, must be received within 40 working days from the date on this letter, quote the reference number, and explain the reason(s) why you are dissatisfied with our response.

Any review requests should be made to:

Janine Ward  
Finance Director  
CalMac Ferries Ltd  
Ferry Terminal  
Gourock PA19 1QP  
Email: [Janine.ward@calmac.co.uk](mailto:Janine.ward@calmac.co.uk)

A response will be provided within 20 working days of receipt of the review request.

Appeal to the Commissioner

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner. You must submit your complaint to the Commissioner within 6 months of receiving our review response.

Information on making an appeal can be found on the Commissioner's website: <https://www.foi.scot/appeal>. The Commissioner recommends that you use their application form, which can be accessed through the above link.

If you want to send your appeal by email, you should send your email to: [enquiries@foi.scot](mailto:enquiries@foi.scot).

If you want to send your appeal by post, you should send your letter to:

Office of the Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

If you need help making an appeal, you can contact the Commissioner's Office:

Telephone: 01334 464610  
Email: [enquiries@foi.scot](mailto:enquiries@foi.scot)

Yours sincerely,

Nicola Maksymuik  
Information Governance Officer